

Service Release Notes

Version 23.8.10-MT

Release date 6/12/2023

Core Platform

Issues resolved

- **Images in rich text content using data: URLs displayed as HTML markup**
- **Students who were dual enrolled in two schools could not be rolled over**

If a student was dual enrolled, and you tried to perform a rollover for the second school, the system would not create a new academic record for the second school because it had already located a future academic record for the student. The system has been updated so that users can elect to 'Promote Normally' for the second school.

Core\Data Sync

Issues resolved

- **Issues with the data sync layer resulted in students not displaying on rolls and their profiles being missing in some parts of the system**

Data syncs have been re-enabled for December for jurisdictions that do not have early rollovers.

Enrolments

Improvements

- **Added the ability to delete a student while retaining the contact**

If an existing contact is enrolled as a student, and then deleted, users can elect to retain the contact while removing the student record.

Portal

Improvements

- **Updated system response to a Parent Portal timeout so that the Login screen displays**

Portal Console

Improvements

- **Added the ability to format FAQs when adding new questions**

Portal Console | Setup | Help and Information | Add

Version 23.8.11-MT

Release date 7/12/2023

Fees and Billing

Issues resolved

- **Student Billing Run: A billing run would fail if students were selected by classes**

This issue affected NSW Department of Education (DoE) schools only.

Portal Console

Issues resolved

- **Push notifications messages were being sent to both parents in situations where only one parent was selected as a recipient**

Version 23.8.12-MT

Release date 8/12/2023

Academic Reports

Issues resolved

- **Image handling when proofing and printing reports caused Academic reports to generate slowly**

Timetables

Issues resolved

- **API: Attempting to retrieve class lessons with a 'toDate' extending into the next academic year would result in an error when it should not have**
Timetable Lesson endpoints with a 'toDate' filter past the end of the academic period will now return results up to the end of the current academic period rather than returning an error.

Version 23.8.13-MT

Release date 11/12/2023

- **Internal**

Version 23.8.14-MT

Release date 12/12/2023

Academic Reports

Issues resolved

- **The merge field process was not transferring the staff signature image to the merged user**
- **The merge field for signatures was not working in sub templates**
- **Banner component: Assisting teachers were not appearing in this component**

Enrolments

Issues resolved

- **Households: An error message would display when users tried to access the Manage Households screen**

Fees and Billing

Improvements

- **Credits Register (NSW DoE): Added the ability to void credits**
This change applies to NSW Department of Education (DoE) schools only.
The Credits Register dropdown now includes a 'VOID Credit' option for credits with no active allocations. Voiding a credit will:
 - Update SAP to reverse the creation of the credit
 - Set the credit's status to VOIDED
 - Reactivate the original payment and fee.

Version 23.8.15-MT

Release date 14/12/2023

Academic Reports

Issues resolved

- **Staff signatures were generating an incorrect staff name when using the merge field**
- **An email failure could cause reports email publishing to remain in the PENDING status**
Reports email publishing can now be triggered again if the process remains in PENDING for too long.

Version 23.8.16-MT

Release date 18/12/2023

Core Platform

Issues resolved

- **Reports publish PDF generation was not showing pending progress information**

Student Photos: Filtering all students without photos was not working.

Academic Reports

Issues resolved

- **Subject Template: Pin to bottom of page function was not working**
- **Achievement Tally component: An error message would display when printing this subject component**
- **Generating report PDFs would result in them remaining in Pending status for a long period of time**
- **Reports generated in bulk would generate without headers in certain situations**

Activities

Issues resolved

- **Questions: Activity responses for a question would incorrectly display students' attendance status as Not Attending when students were attending**

Analysis

Improvements

- **Updated NAPLAN Analysis pages to display Proficiency scores where required instead of Bands**

Attendance

Improvements

- **Added the option to display Student ID and Student House to the Absence Tallies export Attendance PxP**

Issues resolved

- **Improved the performance of the most recently used teacher list on the PxP home screen**
- **Some buttons on the Manage Student Absences screen did not work properly**

Calendars

Improvements

- **Added functionality to allow activities to be synced to single/multiple calendars via the Sync to Calendars dropdown in Activities**

CoreData Sync

New features

- **Data Sync: Created a new data layer importer based upon SAIS data**
This change supports the future transition of NSW DoE schools from 3PI to SAIS.

Improvements

- **Updated Sentral Setup menu options**
Menu options have been re-ordered.
A menu option called 'Houses' has been added.
The following menu options have been renamed:
 - 'Manage Students' is now 'Students'
 - 'Manage Classes' is now 'Classes'
 - 'Manage Roll Classes' is now 'Roll Classes'
 - 'Manage Staff' is now 'Staff'.

- **Data Sync: Updated the SAIS and 3PI datalayer importer to support bringing in Employment Status and Email Type data for staff members**

When syncing staff data via SAIS data sync, it will now also populate Employment Status and Email Type for staff members where data exists.

When syncing staff data via 3PI data sync, it will now also populate Employment Status and Email Type for staff members where data exists.

- **Data Sync: Updated data sync so that NSW DoE staff data sourced via SAIS import will not allow staff members classified as 'DECid' to be editable in Sentral**

This change means that:

- users cannot edit imported NSW DoE Staff records where staff are classified as DECid.
- users can create and edit only Non-DoE staff.

Enterprise Setup

Improvements

- **Applications: Added a setting in Sentral which controls whether admissions applications coming in via API require manual human validation or not.**

This setting is called 'Manual Verification of Student Enrolment Drafts' and is located in Enterprise Setup | Enrolments | Settings

Fees and Billing

Improvements

- **Updated the 'Paid' flag in Activities to now consider linked standalone invoices/fees**
The 'Paid' flag will only appear for a student in Activities if all linked invoices/fees have been fully paid, including standalone invoices/fees that have been linked to the activity.
- **Activities: Paid flag is updated when the status of a linked invoice/fee changes**

Issues resolved

- **Statement of Account: The Description column was blank for credit notes with no Reference**
- **Print Fees (NSW DoE): The PDF of a fee for a non-student contact did not include a fee description**
This issue affected NSW Department of Education (DoE) schools only.
- **Payments Register Export: Attempting to export to a CSV would result in an exception error**
- **Statement of Account (NSW DoE): The Opening Balance was incorrect if credits or subsidies were allocated to fees in a prior year**
This issue affected NSW DoE schools only.
- **Parent Portal: Statement of Account labels (e.g. 'Paid') were misaligned with corresponding values on the Payments screen**
- **Billing Run: Fees set to 'Hide' in the Fee Structure were available for selection during the billing run**
- **Outstanding Fees Export: The 'Year Levels' filter was not applied to the export**
- **Print Receipt (NSW DoE): A receipt would display all students if payment was created through a Fee+Receipt run that included multiple students**
This issue affected NSW DoE schools only.
- **Fee/Invoice Register: Filtering by activity displayed an error message if an activity with a dash character (-) in its name was selected**
- **Import Invoices: Invoices would fail to import for students with multiple enrolment records (one inactive and one active)**
This issue only affected schools using the Sentral Enrolments module
- **School Settings: The State field was showing the School Region value from Sentral Setup | School Details**

Health

Improvements

- Added 'Expiry Date' as a column header to the Student Medications report and export

Markbook

Improvements

- Markbook: Schoolbox – Added a Class Code filter

Portal

New features

- Added an option to restrict the visibility of a student's classes at the start of a new academic period in the Parent and Student Portal
The option to automatically hide student classes from the Portal at the start of the school year for a specified number of days is located under Portal Console Setup | Settings.

Improvements

- Updated the colour used for the 'Add School' prompt so that it is consistent with the default Portal Header colours
Portal | My Access

Portal Console

New features

- Added the option to schedule a newsfeed to a future date, as well as edit and remove the scheduled newsfeed

Issues resolved

- Images were not displaying in the Portal App when posted via the Portal feed
- An unknown error message would display for some users when opening attachments in a push notification
- Allergy details were not appearing in activity permission slips
- Student keys and student key letters were not generating correctly in some situations
- Parent portal push notifications would fail in certain circumstances with status code 0
- Some parents were not receiving push notifications

Sentral Setup

Improvements

- Student cohorts for House Groups created in Sentral Setup can now managed from the user interface

Issues resolved

- Sentral Setup: Access controls setup at the TENANT level don't take effect if access controls at the GLOBAL level are defined

Timetables

Issues resolved

- When trying to access certain teachers' timetables, an error would occur when no cover had been assigned for an absent teacher

Version 23.8.17-MT

Release date 19/12/2023

- Internal

Version 23.8.18-MT

Release date 5/1/2024

- Internal

Version 23.8.19-MT

Release date 9/1/2024

- **Data Sync: The Rollover to 2024 button on the data sync page has been hidden for NSW DoE schools as it is not applicable for them**

Version 24.0.1-MT

Release date 15/1/2024

Academic Reports

Improvements

- **Added the ability to exclude specific grades from average calculation**
Academic Reports | Settings | Reporting Period | Scales | Exclude from Average

Issues resolved

- **When emailing Academic reports, the ability to view Students with no contacts with the 'Receives Report' permission/flag was not available for some schools**
- **Reports: Grade results export that included multiple classes did not display in a user friendly format**
Related columns will now be merged for easier readability
- **Activities component heading would disappear if no activities were selected**

Activities

Improvements

- **Added ability to view Activities emails sent to parents and students in Outbound Messages**

Admin Enquiry

Improvements

- **Added Student Name and Student Code to the summary view of the Admin Enquiry screen**

Analysis

Improvements

- **Added S grade to the Student Overall Growth chart**

Attendance PxP

Issues resolved

- **The Percentage Attendance Report was not visible in the PxP Administration menu**

Core\Authentication

Issues resolved

- **Session cookies could persist after a browser was closed**

Dashboard

Improvements

- **Added the ability to remove School Newsletter attachments once added**
Dashboard | School Newsletters | Add Newsletter

Enrolments

Improvements

- **Added the ability to search on phone numbers in Advanced Search and view Contact Code in the results**
- **Added the ability to search on phone numbers when completing a contact search for a pre-existing household**

Issues resolved

- **When creating a new flag for an existing consent, auto-application was not being applied in cases where the end date was not set for the consent**

Interviews

Improvements

- **Added the ability to view sent interview email notifications in Outbound Messages**
A record of Interview notification emails sent when setting up interview sessions (Interviews | Setup | Save and Notify Parents) can now be viewed in Outbound Messages.

Messaging

Improvements

- **Added ability to view sent Portal access key emails in Outbound Messages**
A record of access key emails from the Parent Console (Portal Console | Setup | Parent Access | Send access key emails) can now be viewed in Outbound Messages.
- **Outbound Messages: Updated the filter to be multi-select, allowing users to select additional applications**

Portal

Improvements


- **Added the ability to control visibility of an established calendar via permissions**
The location of access control levels for this feature depend on your version of Sentral.
 - Setup Portal Console | Access Controls | Configure Access [Parents, Students, Mentors] | Manage Portal Access [for Parents, Students, Mentors] | Calendar | Options = Off and View
 - Setup Enterprise | Contact Permissions | Portal Contact Permissions | [Level] | Calendar | Options = Off and View
- **Updated the copy when submitting an amendment to My Details in the Parent Portal**
Made it clearer to parents that family detail changes within the Parent Portal need to be actioned by the school to take effect.
- **No error message was displayed when adding a Contact Key that was already in use**
Parent Portal | My Access | Add New Access Key

Issues resolved

- **Users were unable to change schools when selecting a timeslot for parent teacher interviews**
Parent Portal | Parent Teacher Interviews | Select Timeslots

Portal Console

Improvements

- **Added the ability to upload a mobile logo for the Parent Portal**
 Setup | Enterprise Setup | Portal | Portal Customisation | Logo | Upload a logo for mobile view Portal login screen

Timetables

New features

- **Updated the timetable LISS import to work with Timetabler Version 10**

Wellbeing

Issues resolved

- **Improved performance for rescheduling detentions by adding pagination to the results screen**