

# Service Release Notes

**Version** 23.7.19-MT

**Release date** 31/10/2023

## Attendance

### Issues resolved

- **Absence tallies report in Attendance module gives incorrect details**
- **Staff Signout was not running for all tenants on environments with multiple tenants**

## Attendance PxP

- **Bulk marking rolls as 'Explained' would result in all absences being 'Unexplained' when submitted**

## Portal Console

### Issues resolved

- **Kiosk would display a 'Try out our new design!' walk-through pop-up on every launch**

## Student Profiles

- **Core datalayer (NSW DoE SIF) main telephone number 0096 was not importing for contacts**

**Version** 23.7.20-MT

**Release date** 1/11/2023

## Academic Reports

### Issues resolved

- **Achievement Breakdown Component: When strands and outcomes were used together, the Achievement grades would still display under the Effort heading**

## Plans

### Issues resolved

- **Student plan indicators were not showing all the indicators**

## Wellbeing

### Issues resolved

- **Awards report: Awards were sometimes missing from page 2 of the report onwards if there were many awards given on the same date**

**Version** 23.7.21-MT

**Release date** 2/11/2023

## Activities

### Issues resolved

- **Activity permission responses and export data did not display correct name and time stamp details in certain circumstances**  
If a consent is sent (by parents or by a school admin manually changing permission responses), the correct response details now display in View Responses and in the export file.

## Attendance

### Issues resolved

- **Attendance: Percentage attendance report not applying filters**
- **Daily roll classes were not showing the absence count bubble for students**

## Dashboard

### Issues resolved

- **Calendar widget: The widget would not load when users attempted to switch to a 2024 view**
- **Images: Certain widgets on the Dashboard were missing the option to insert an image**

#### For the Dashboard:

Areas where the ability to insert an image was missing included the Dashboard widgets that supported redactor usage. These Dashboard widgets have been fixed and other areas of Sentral where redactor usage is available should also now allow images to be inserted.

#### For the Messaging module:

Additional logic has been added to prevent images inserted from expiring. For example, an inserted image in an email signature should no longer be invalid after a certain period of time when sent to recipients.

## House Points

### Issues resolved

- **Schools with negative award points were seeing inflated house points**

Version

23.7.22-MT

Release date

3/11/2023

## Academic Reports

### Issues resolved

- **An incorrect numeric value was displaying in the attribute list displayed for selection per student**

Selections made here:

Academic Reports Setup | Attributes | Attribute Groups | [Attribute Group] Attributes link | [Attributes] Options

Reflected incorrect numeric values here:

Academic Reports | [class] | Attributes | [selected attribute options]

## Dashboard

### Issues resolved

- **Images were not displaying correct in the Staff Notices Dashboard**

## Fees and Billing

### Improvements

- **Credit Notes: Added the ability to create credit notes for inactive debtors**  
This change does not apply to NSW Department of Education (DoE) schools.  
To create a credit note for an inactive debtor, navigate to Invoice Adjustments | Credit Note and tick the Include Inactive Debtors checkbox when searching for a Debtor.
- **[NSW DoE] Standalone Fee: Added the ability to create fees for inactive students and contacts/debtors**  
This change applies to NSW DoE schools only.  
On the Standalone Fee and Fee+Receipt screens, tick the 'Include inactive students' checkbox above the Search Student field to select an inactive student, or tick the 'Include inactive contacts' checkbox above the Search Contacts field to select an inactive contact.

## Messaging

### Issues resolved

- **New contacts could not be added via the Add Contact button in Messaging | Address book**

## Plans

### Issues resolved

- **Goals Learning Area search results list was displaying out of order, making filtering difficult**

## Student Profiles

### Improvements

- **Contacts: Introduced a NSW DoE data sync setting that controls whether deceased contacts should be imported via the data sync**

NSW DoE schools syncing data from 3PI can now choose whether deceased contacts are imported into Sentral. The setting can be found via Sentral Setup | Data Sources | Administration Data | Data Source.

In addition, all deceased contacts even if imported will no longer have their mobile and email thus hopefully prevent accidental mistakes in contacting the deceased contact.

### Issues resolved

- **Student names were not displaying correctly in each of the tenants when they were configured to different display names**

The Tenant level setting available in Sentral Setup | User Accounts | General | Display Settings now correctly overrides the Enterprise level setting.

**Version** 23.7.23-MT

**Release date** 6/11/2023

## Analysis

### Improvements

- **Added support for Proficiency scores in NSW NAPLAN analysis**

## Asset Manager

### Issues resolved

- **Assets could not be created or edited after an asset was imported with no quantity specified**

## Attendance

### Issues resolved

- **Sick Bay tile on the Attendance home screen was showing an incorrect number of students**

## Attendance PxP

### Issues resolved

- **An empty box was displayed when printing Truancy Reports**

## Health

### Improvements

- **Health: Administered Medication report should also show the user that entered the medication**

## Webmail

### Issues resolved

- **Mail icon was not appearing**

**Version** 23.7.24-MT

**Release date** 7/11/2023

## Core>Data Sync

### Improvements

- **3PI: Data sync throttling limits have been removed**

- **3PI Sync:** Added support for connecting to non-production 3PI environments

## Portal Console

### Issues resolved

- **Images uploaded via new feed item would not display**

## Wellbeing

### Issues resolved

- **Printing awards without an incident resulted in an error when generating PDFs**

Version

23.7.25-MT

Release date

8/11/2023

## Attendance

### Issues resolved

- **The Show Absence Reasons setting in the Print Student Absence History report was not being respected**

## Attendance PxP

### Issues resolved

- **An error message would display when users attempted to submit a timed period absence for a student with a whole day absence record**

## Fees and Billing

### Improvement

- **Xero Sync:** Added the ability to sync unallocated Prepayments and Overpayments from Xero to Sentral

The sync will run automatically each night, and will retrieve prepayments and overpayments created on the current day and the two previous days.

## Wellbeing

### Issues resolved

- **An 'Out of Memory' error message would display on the Referrals Register when there were a lot of referrals**

Version

23.7.26-MT

Release date

9/11/2023

## Fees and Billing

### Issues resolved

- **Cash Register Contents Report displayed rounded amounts**

This issue affected NSW Department of Education (DoE) schools only

Version

23.7.27-MT

Release date

10/11/2023

## Academic Reports

### Issues resolved

- **Achievement Tally Breakdown component:** An error message would display when accessing this component if the 'Hide grades below a specified value' field was left empty
- **Course Results screen:** Course results did not display correctly if there were a lot of results

Student names and the Save button now 'lock' in position on the Course Results screen, and users can view more results using the horizontal scroll bar to view more course results.

## Attendance

### Issues resolved

- **Official record of attendance reports would print correctly to PDF but when downloaded would not save with the PDF extension in the filename**
- **Medical Certificates: An error message would display when opening medical certificates in Attendance if the uploaded file name contained a special character**

## Core\Data Sync

### Issues resolved

- **Data Sync: Roll class assignments in eduhubsif were not importing after migration to eduhubsif**

## Fees and Billing

### Improvements

- **Student Register: Updated the student gender labels filter and display to match those used in the Enrolments module**

## Interviews

### Issues resolved

- **Portal: Incorrect notification count was showing in the Portal for parents with multiple students when class year was excluded from the interview session**

## Plans

### Issues resolved

- **Printing: Gender label was not displaying correctly when printing plans**

## Portal

### Improvements

- **My Details: Updated the field label from 'Phone' to 'Phone (home)'**  
The updated labelling has also been applied to the My Details Amendment screen. In the export file, the field label has been updated to 'Household Home Phone.'

### Issues resolved

- **Home Feed was not loading properly when archiving an item from a long feed**
- **Plans in certain categories were not displaying in the Portal for some users and could not be downloaded**

## Portal Console

### Issues resolved

- **Sorting was happening per page rather than across all contacts**
- **Feed: HTML code was appearing in manually generated Feed items**  
Feed | Manage Feed | Manage Portal Feed

## Report Writer

### Issues resolved

- **Adhoc Report: An error message would display when trying to run PxP reports**

## Wellbeing

### Issues resolved

- **Incident report: Applying the Historical Roll Class filter would result in an error**  
Compass chronicle import was not setting the correct time of incidents