

Service Release Notes

Version 23.7.10-MT

Release date 12/10/2023

Attendance

Issues resolved

- **Selecting 'Year Of' for the Official Record of Attendance generated a full year's worth of data but the pdf was unreadable**

Portal Console

Issues resolved

- **Parents failed to receive notifications when push notifications were broadcasted to all parents**

Version 23.7.11-MT

Release date 18/10/2023

Core Platform

Issues resolved

- **Enabling SparkUI caused user interface issues in some modules**

Activities

Issues resolved

- **Student Points Report: Inactive students were displaying in the report**

Dashboard

Issues resolved

- **Sent Portal messages were not ordered by most recent**

Messaging

Issues resolved

- **Absence Notifications: Schools were unable to add non-residential contacts as recipients for student absence notifications via SMS or Email**

The setting 'Allow other additional contacts to be set as a preferred contact' found in Setup Messaging | General Settings was hidden. This prevented schools from being able to allow non-residential guardians to be set as eligible recipients for absence notifications.

Portal Console

Issues resolved

- **The status of push notifications was not being updated with the correct status**

Student Profiles

Issues resolved

- **Contacts: The contact information for certain inactive students would not display despite those contact details still being stored on the system**

Profiles | [selected student] | View Details | Contact Info tab

Version 23.7.12-MT

Release date 19/10/2023

- **Text 2 Column component: In certain situations, an error message would display when generating reports if this component was used**

Attendance

Issues resolved

- **Unmarked Attendances tool was showing unmarked attendance data for periods where the student had a departure period and was not enrolled at the school**
- **Parent contact information was not displaying on the screens used for Sick Bay entry and editing**

Kiosk

Issues resolved

- **The Back button was missing from the screen that displays at the end of check-in process**
Kiosk | Visitor | Menu | [check-in] | Back button

Portal Console

Issues resolved

- **Newsletter tab and Academic Reports were not displaying in the Parent Portal**

Staff Absences

Issues resolved

- **Automatic staff signouts was not respecting the hours selected in Attendance setup**
Staff signout was duplicating users, which made it seem as though they had been signed out of Sentral multiple time.

Version 23.7.13-MT

Release date 20/10/2023

Admin Enquiry

Improvements

- **Households: Household search has been reintroduced and a new Household panel is available**
 - The Admin Enquiry home screen includes a Households panel that shows the total households at the school.
 - The Household search has been updated. Users can search via Household Code, Mailing Title, Street Name, Contact Surname, Contact First Name and Phone Number.

Fees and Billing

Issues resolved

- **Fee Mappings: Users were unable to edit failed sync fee mapping and receipts**
This change applies to NSW Department of Education (DoE) schools only.
Users can now select a new Fee Category for existing Fee Mappings.
To edit one or more Fee Mappings:
 - Navigate to Finance Setup | Fee Mappings
 - Select either Actions | Update selected Fee Mappings, or Actions | Update all found Fee Mappings.
 - Select the new Fee Category on the Update Fee Mappings screen.
 - The specified Fee Category, along with the specified Cost Centre and Internal Order, will be applied to all of the selected/found Fee Mappings.
- **Cancel Fees: Credit was created when a fee with a refunded payment was cancelled**
This issue affected NSW Department of Education (DoE) schools only.
If a fee was cancelled (Fee Register | Actions | Cancel Fees), and the payment for that fee had already been refunded, a credit was still created for that payment amount.

Messaging

Issues resolved

- **Data Sync: Emails and phone numbers stored against a linked contact's household were not being used as the fallback option during sync**
This issue affected NSW Department of Education (DoE) 3PI schools
- **Contacts: Searching by given name was not available**

Portal Console

Issues resolved

- **Attempting to print student timetables via the Portal would result in a HTTP 500 error**
- **Suburb, State, and Postcode were incorrectly displaying in the footer of Portal Access Key letters**

Timetables

Issues resolved

- **Student Locator: Users were unable to print the report**

Version

23.7.14-MT

Release date

24/10/2023

Core Platform

Issues resolved

- **School logo was not available to include in the letters sent to parents within the Portal**

Academic Reports

Issues resolved

- **History of comments was not appearing when viewing comments per class**

Fees and Billing

New features

- **Added ability to print receipts to 80mm printers**
This feature is available to NSW Department of Education (DoE) schools only.
To print receipts in 80mm format, navigate to Finance Setup | Receipt Template Settings and select the '80mm' option under 'Printed Receipt Format'.

Improvements

- **Added a notification message at the top of the Fees Dashboard screen that a failed fee mapping description needs to be updated, along with a link to view and update the Fee Mapping descriptions**
To update fee mapping:
 - Select the 'Click Here' link to navigate to the Fee Mappings screen.
 - In the Fee Mappings screen, select the Information icon next to the Sync Status to view sync error details.
 - In Edit Fee Mapping Description, update the fee description, and then select Save. The system validates that the new fee description is valid for SAP.
If validation is successful, fee mapping re-sync is initiated.

Messaging

Issues resolved

- **Messages sent via an activity cohort were not sending messages per student in situations where there was a sibling with the same parent/guardian contacts**

Student Profiles

Issues resolved

- **Support/Referrals: Searching via student referrals would result in an error message**

Timetables

Issues resolved

- **The syncing process would become very slow while syncing timetables from Edval**

Version 23.7.15-MT

Release date 25/10/2023

Academic Reports

Issues resolved

- **Subject indicators were not showing in Setup and could not be added to a schema**
Setup | Reporting | Subjects | Edit [subject] | Edit [outcomes] | Indicators API

Activities

Improvements

- **Added an archive folder structure so that an archive folder appears when there are archived activities**
The archived activity is placed in an Archived tab under the activity category.

Attendance

Issues resolved

- **Attendance notes were not linking to rolls correctly with the result that HTML tags were visible when viewing the Daily Roll screen**

Portal Console

Issues resolved

- **Message replies sent via the mobile app were not appearing in the Unread Messages section of the Portal Console**
- **Certain Newsfeed images uploaded via the Portal Console would fail to appear in the Parent Portal**

Version 23.7.16-MT

Release date 27/10/2023

Dashboard

Issues resolved

- **Dashboard images were unable to be aligned in the school bulletin using the alignment options**

Fees and Billing

Improvements

- **Parent Portal Payments: Additional validation to prevent two people from paying the same fee at the same time**
This change affects NSW Department of Education (DoE) schools only.
If one person has already opened the Customer Payment Platform screen to enter credit card details for an online payment, another person trying to pay the same fee will see the following message, and will be prevented from proceeding:
'Another payment is already in progress for one or more of the selected fees. Please try again later.'

Issues resolved

- **Portal Payments: The message 'There was an error processing the transaction' sometimes appeared when parents selected the Make Payment button**
This issue affected NSW Department of Education (DoE) schools only.

Health

Issues resolved

- **Scheduled medication time (for each student) was not displaying in the Medication column for unadministered medication**

Version 23.7.17-MT

Release date 28/10/2023

Academic Reports

Improvements

- **Improved on-screen messaging for incomplete rollovers and 'Locked for Viewing' reporting periods**

Reports will now show a warning banner if a reporting period has not completed rollover properly, or if it has been locked for viewing (preventing data entry from non-administrator/supervisor users).

Attendance

Issues resolved

- **Medical certificate entry would not load when a whole week was selected**

Core\Authentication

Issues resolved

- **Logging out from some single sign-on providers would result in an unhandled error in certain circumstances**

Dashboard

Issues resolved

- **Teachers were not receiving Portal message notifications from parents**

Version 23.7.18-MT

Release date 30/10/2023

Activities

Issues resolved

- **Student lists were not displaying properly within activities that had a lot of rolls, which impacted roll marking**

Analysis

Improvement

- **Added missing NAPLAN data for 2022**

Attendance

Issues resolved

- **The STATs export contained incorrect days in the Reference Period value for ATSI students**
- **Selecting 'Year Of' for the Official Record of Attendance generated a full year's worth of data but the pdf was unreadable**

Fees and Billing

New features

- **Exports: Provided an Outstanding Debits and Credits export**

This change applies to NSW Department of Education (DoE) schools only.

The Outstanding Debits and Credits export (Exports | Outstanding Debits and Credits) is a csv file with a row for each student that has an outstanding debit and/or credit balance.

The export contains the following columns: Student Name, Student SRN, Roll Class, Scholastic Year, Total Debit Value, Total Unallocated Credit, Difference.

Improvements

- **Subsidies screen:** Added the ability to filter by 'Subsidy Type' and 'Allocation'

Issues resolved

- **Parent Portal: Statement of Account section on Payments screen** did not include overpayment amounts in Paid and Balance totals

Plans

Issues resolved

- **Plans:** Inactive students were displaying on the Students Requiring Plans screen

Portal

Improvements

- **My Access:** Added on-screen text to prompt parents on how to add an additional key for another school
- **Messages:** The unread message notification count now updates when the user opens an unread message

Portal Console

Improvements

- **Provided the ability to Generate Keys and Send Emails/Letters in one action**
- **Setup:** Added the ability to 'show all' when displaying contact keys

Issues resolved

- **Push notification statuses were unclear**

Status messaging has been updated to prevent confusion about whether push notifications have been sent. For example, when a user is not found, the status will now show as 'User logged out or no APP installed' instead of 'Failed'.

Wellbeing

Issues resolved

- **An error would display on the Wellbeing home screen in situations where a large number of reports were generated and pinned to the home screen**
An upper limit has been added to the number of results to show on home screen reports at once.
- **HTML tags were showing when a Wellbeing letter was printed in HTML format**